



Group Decision Tip

E-mailed every two weeks to help groups make good decisions

Consensus at the Core

In principle, when there is a core consensus—things that everyone in an organization understands and agrees to—we are more apt to let committees and individuals throughout the organization make decisions by means other than consensus. Managers and workers are trusted to make swift individual and small group decisions on a day-to-day basis because they understand and believe in the organization's core mission and values. When we know we agree on the basics, we trust each other on the details.

Practical tip: Know and shape the core consensus of your group. Make sure you understand your group's mission and values and work to improve them. When staff and committees hold the same values as you, trust their findings and recommendations. Trust individuals and teams throughout the organization to make decisions on your behalf.

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